

ThyssenKrupp Materials Handling

ABN 96 108 552 325

ThyssenKrupp Materials Handling Pty Ltd
Level 2, 25 Cedric Street, Stirling WA 6021

QUALITY POLICY STATEMENT

It is the policy of ThyssenKrupp Materials Handling Pty Ltd to establish, implement and continually improve a relevant, effective and efficient management system conforming to the requirements of AS/NZS ISO 9001:2008 to ensure customer satisfaction and to enhance the Company's reputation and competitive advantage in the Industry to the benefit of TKF and its owner.

ThyssenKrupp Materials Handling Pty Ltd shall:

- Implement a quality system that conforms to the requirements of AS/NZS ISO 9001:2008;
- Maintain compliance with all statutory and legislative requirements;
- Identify and manage our quality risks guided by standard AS/NZS ISO 9001:2008;
- Consider consequences to people, plant and property in our decision making;
- Provide appropriate procedures and instruction to ensure correct process is followed to meet company quality objectives;
- Adopt cost effective practices to eliminate, mitigate and remove quality issues;
- Establish appropriate performance indicators to guide our efforts and measure our progress;
- Provide relevant training and communications to all employees to enable their effective implementation of the company quality system;
- Work to continually improve our quality systems and performance, annually review this policy, and monitor progress on quality goals such as doing our work right the first time, continually improving all we do, working with efficient systems and learning from our experiences and group knowledge;
- Maintain a positive and constructive relationship with our employees, regulators and other stakeholders, and will openly communicate our quality progress and performance.

RESPONSIBILITY

The Managing Director and the Managers of each department, project and engaged contractor are responsible for implementing this policy, to perform their duties in accordance with the management system requirements and to strive to achieve the Company objectives.

Each will assure complete compliance with required quality standards, procedures, audits, training, records and reporting.

